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# Job Title: Production Team Member

Accepting applications during March and April 2022.

Company: Giocoguardo Ltd (Trading as 9Barista)

## Summary

9Barista is a growing start-up company in Cambridge UK, which has developed a new type of espresso machine, able to produce top-quality espresso whilst having no moving parts or electronics - making the machine inherently robust and long lasting. We shipped our first machine in December 2019 and we have grown rapidly since then, now producing 125 machines per week from our production plant in central Cambridge, and shipping them directly to customers all over the world.

We're now looking to grow our production team even further, and we're seeking a highly creative, motivated and practical person to join us and help scale our in-house production operations to meet demand.

## Background

The 9Barista espresso machine was developed in Cambridge over a number of years, and was released to the market at the London Coffee Festival in 2019, raising some of the initial production funds through a Kickstarter campaign. The machine has since been reviewed by World Barista Champion James Hoffman on YouTube, attracting over 2 million views, and becoming his most viewed espresso machine video to date.

## Our Customers

We have a close relationship with our customers, delivering machines directly from our production facility in Cambridge to any country in the world, whilst providing full customer support and maintenance service in-house. The majority of our machines are exported around the world.

## The Team

We're a young, energetic and highly driven team with a broad range of skill sets in engineering, digital integration, manufacturing technology, brand development, graphic design, entrepreneurialism and business development. We have a flat structure, and we like to get everyone involved in as many parts of the business as possible. We have five members of the team working full time, with a number of remote contributors/advisors and a broad network of investors and dedicated customers.

## How we work

We're focused on continuously changing and improving the way we operate our business, never settling or being completely content with our current processes, products and services. We're highly analytical, measuring the performance of all aspects of the company, and using the results to determine where best to focus our development efforts. We spend considerable time and effort on automation.

In parallel to producing and tweaking our existing machine, we are developing and prototyping new products and manufacturing processes, and we use our in-house CNC machinery, 3D printers and other tools to do this. We're expecting to add a general purpose robotic arm into the mix soon. You'll be encouraged to master the use of all of these tools and techniques.

In all aspects of the business we are building in rapid feedback loops to speed up the product development cycle. For this reason we keep the majority of our manufacturing in the UK and manage close relationships with all of our suppliers and customers. All members of the company take on some customer service responsibilities to ensure we're all fully informed about how our products are being received.

## Job responsibilities

Primary role;

- Assembly, testing and quality control of the 9Barista espresso machine, as well as future products currently in development.
- Development of new and improved production processes, with the aim of finding ways of making them more consistent, more efficient and less time consuming.
- Anticipating and resolving production issues as they arise, ensuring we keep down-time to a minimum.
- Management of our lean supply chain, helping to keep stock levels as low as possible, whilst always avoiding stock outages.
- Development of new products and product features, through contributing new design ideas, building and testing prototypes and getting early customer feedback through beta-testing programs.

Additional roles;

- Helping our customers to get the most out of their machines by solving their problems and offering product support.
- Attending exhibitions and coffee festivals with the rest of the team, sharing an insight into our company with prospective customers.
- All other aspects of growing and developing a global product development and manufacturing business. What you get involved in will almost certainly depend on your interests and what skills you can bring to the table.

## Essential requirements

- Lots of enthusiasm, drive, dedication and ambition. Our company has an exciting opportunity in front of it, and it will take grit, energy and commitment to make the most of it.
- Excellent team working skills, and ability to form strong interpersonal relationships with colleagues..
- An excellent command of English, and an ability to communicate concisely and tactfully with our customers and the wider 9Barista team.
- High level of manual dexterity, and experience in making things (for example: art, machine maintenance, craft, sewing, wood/metal work, model making)
- Attention to detail and a highly methodical, tidy and structured approach to work.

- A firm understanding of the importance of quality and consistency in customer satisfaction.
- Proficiency with computers and common commercial programs, with a particular need to be confident using google sheets (or excel) for numerical analysis.
- A relevant higher-level education, and strong analytical skills.

## Non-essential requirements

- An interest in specialty coffee, and barista skills!
- Scripting and programming skills.
- Experience with robotics and automation.

## Benefits

- Salary: We offer good salaries. The exact figure will depend on the candidate and the value we think you're likely to bring.
- Every employee will be enrolled in our Employee Ownership Scheme, where you will be given a significant number of share options in the company, so everyone benefits as the company grows.
- Deliveroo lunch every Friday, on the company, along with a fridge stocked with drinks of your choice.
- Great on site coffee, of course.
- Flexible working arrangements are possible.
- An early member and creator of the emerging company culture, whilst contributing to the design of new and exciting products.

## Contract Type

- Full time employment, with a 3 month probationary period.
- Location: Cambridge, United Kingdom

## Applications

If you're interested in applying, please contact Will Playford on [will@9barista.com](mailto:will@9barista.com). Please send in;

- Your CV with any relevant qualifications and experience,
- The email addresses for two professional references.

We welcome applicants from a diverse background, and we are consciously working toward employing more women in the company. Applications will be accepted during March & April 2022.

Thank you, and we look forward to hearing from you!

## Further Information

- [9barista.com](https://9barista.com)
- [instagram.com/9baristaespresso](https://instagram.com/9baristaespresso)
- James Hoffmann review ([youtube.com/watch?v=ZcZMGx15QBU](https://youtube.com/watch?v=ZcZMGx15QBU))